



2018
**Community
Impact Report**

CanyonVistaMedicalCenter.com

delivering quality care to
cochise county for over
55 years





A Letter from Our CEO

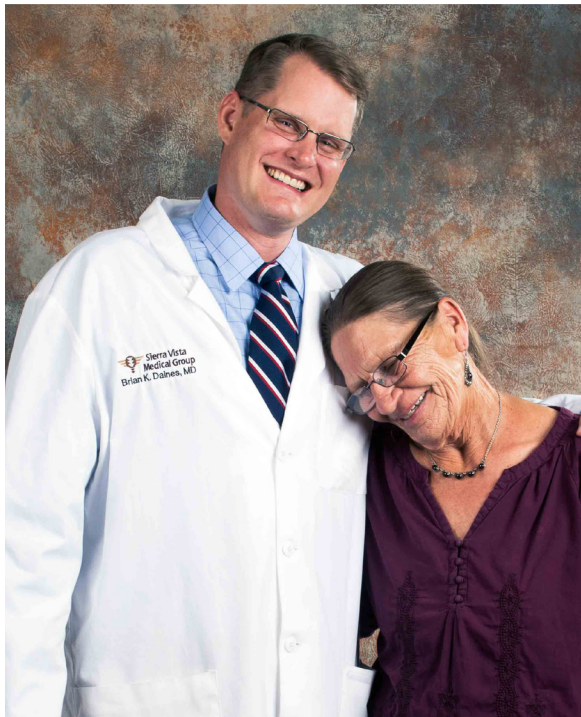
Founded in 1963 as Western Baptist Osteopathic Hospital, Canyon Vista Medical Center has grown with our community. The growth and advancing technology needs dictated building the new 177,000 square foot hospital in 2015 and the \$5 million investment to upgrade our electronic health record system in 2017.

Our medical staff and employees take great pride in Canyon Vista Medical Center and the services we provide. Our dedicated caregivers deliver compassionate support and quality care. Our mission is to create an environment where passionate people provide compassionate care – always improving the lives of those we serve.

We will continue to make strategic and objective investments in staff development and technology as we serve Cochise County for a better tomorrow.



Bob Gomes
CEO



about us

Canyon Vista Medical Center is a Joint Commission Accredited 100-bed acute care hospital in Sierra Vista, Arizona. Canyon Vista Medical Center was founded in 1963 as Western Baptist Osteopathic Hospital in the outskirts of Sierra Vista. As the community grew, the hospital grew with it and in 2015 opened its doors to the state-of-the-art facility we have today.

Our team of physicians and medical professionals share a common purpose: treat everyone like family, providing the peace of mind that comes from receiving extraordinary care close to home. Canyon Vista Medical Center is a Level III Trauma Center, received The Joint Commission's Gold Seal of Approval® for Certification for Total Hip and Knee Replacement, and is a Pink Ribbon Facility for Breast Health Excellence featuring 3D Mammography. Our medical center is one of the five largest employers in Cochise County, employing over 700 residents and medical staff.



awards & recognition

Center of Excellence for Total Joint Replacement

Earned The Joint Commission's Gold Seal of Approval® Certification as a Center of Excellence for Total Hip and Total Knee Replacement. The certification is for Joint Commission-accredited hospitals, critical access hospitals and ambulatory surgery centers seeking to elevate the quality, consistency and safety of their services and patient care.

Top Performer on Key Quality Measures®

The hospital is one of only 1,043 hospitals in the United States to achieve this distinction based on excellence in accountability measure performance. Canyon Vista Medical Center has been recognized for its achievement on the following 2014 accountability measure set(s):

- Heart Attack
- Heart Failure
- Pneumonia
- Surgical Care
- VTE
- Perinatal Care
- Gold Seal of Approval

Gold Seal of Approval

Canyon Vista Medical Center has earned The Joint Commission's Gold Seal of Approval® for Hospital Accreditation, Behavioral Health, and Hospice Care Accreditation by demonstrating continuous compliance with its performance standards. The Gold Seal of Approval® is a symbol of quality that reflects an organization's commitment to providing safe and effective patient care.

Designated Level III Trauma Center

Canyon Vista Medical Center is the first medical center in Cochise County to be designated as a Level III Trauma Center. As a Level III Trauma Center, Canyon Vista Medical Center has demonstrated an ability to provide prompt assessment, resuscitation, surgery, intensive care and stabilization of injured patients and emergency operations.

Elements of Level III Trauma Centers Include:

- 24-hour immediate coverage by emergency medicine physicians and the prompt availability of general surgeons and anesthesiologists.
- Incorporates a comprehensive quality assessment program
- Has developed transfer agreements for patients requiring more comprehensive care at a Level I or Level II Trauma Center.
- Provides back-up care for rural and community hospitals.
- Offers continued education of the nursing and allied health personnel or the trauma team.
- Involved with prevention efforts and must have an active outreach program for its referring communities.

our services

Canyon Vista Medical Center is proud to offer comprehensive health services and medical specialties for patients of Cochise County.

- **Emergency Services with a Level III Trauma Unit**
- **Women and Children's Services**
- **Birthing Suites**
- **Level I Nursery**
- **Intensive/Progressive/Acute Care**
- **Bone & Joint Institute**
- **Sports Medicine Clinic**
- **Cardiac Catheterization Lab**
- **Cardiac Rehabilitation**
- **Surgical Services**
- **Outpatient Surgery Center**
- **19 Bed Adult Behavioral Health Unit**
- **Diagnostic Imaging to include 3D Mammography**
- **Laboratory Services**
- **Rehabilitation Services**
- **Advanced Wound Care Center**
- **Cardiopulmonary Services**
- **Casa de la Paz Hospice**
- **Medical Telemetry**
- **Case Management**
- **Pulmonology**
- **Pharmacy**
- **Nutrition & Food Services**
- **Two Helicopter Pads**
- **Thrive, a Community Outreach Center**
- **Teaching Facility for Internal & Family Medicine Residency Program**





cvmc cares about community

Community matters, which is why last year Canyon Vista Medical Center gave over \$31,000 in local sponsorships, healthcare funds, and community events. Our hospital paid \$5 million in city, county, and state taxes, which go to programs to help schools, roads, and public safety in our community. As one of the top five largest employers in the county, Canyon Vista Medical Center provides over 700 employees with careers and paid \$42,029,000 in annual payroll. Regardless of an individual's ability to pay, we provide quality care; as a result, our hospital absorbed \$10,000,000 in uncompensated care last year.

We believe a healthy community is an important quality indicator. Our goal is to meet the health care needs of our residents and region through our outreach activities and collaboration with local healthcare agencies. Education is an important component of a healthy lifestyle and strong community, which is why Canyon Vista Medical Center provided over \$122,000 to Thrive, our community outreach center, and its programs in 2017. Thrive provides the community with free health lectures, support groups, and other educational programs.

community sponsorships

- Alzheimer's Association Desert Southwest Chapter
- American Heart Association
- American Legion Aux Unit 24
- Annual EMS in the Desert Conference
- Bolt Multisport, Youth City of Sierra Vista
- Buena High School Athletic Department
- Buena High School Mountain Bike Team
- Buena High School MTB Team
- Chiricahua Community Health Centers
- Christmas Light Parade
- Cochise Cardiovascular Conference
- Cochise College Center for Economic Research
- Cochise College Foundation
- Cochise College Small Business Development Center
- Fort Huachuca Community Spouses Club
- Fort Huachuca's 20th Annual Combat Medic Run (Buffalo Soldier Caduces Fund)
- Good Neighbor Alliance
- The Huachucans
- Lightning Bolt PTO Fort Huachuca Elementary
- NAMI Southeastern AZ
- Pack the Penske Toy Drive
- Peach's Pantry Inc.
- Por tu Corazon
- Project Graduation
- Pumpkin Punt
- Relay For Life Sierra Vista
- Sierra Vista Hispanic Chamber of Commerce
- Sierra Vista Police Officers' Association
- Sierra Vista Sunrise Rotary

Our Year in **REVIEW**



WE DELIVERED **848** BABIES



28,727
ER VISITS



WE PERFORMED
3,107 SURGERIES



97,861

Nutritious Patient
Meals Served



109,000

Volunteer
Hours

\$31,000+

Sponsored in Community Events



Awarded **Center of Excellence**
for Total Joint Replacement
by the Joint Commission

337
TOTAL JOINT
REPLACEMENTS

367,672 LABS PROCESSED



ADMITTED
5,289
PATIENTS

[\$42 MILLION]

paid in annual payroll

ENGAGED
121
VOLUNTEERS



58,953

Medical Images
Completed



8,672

Outpatient Digital
Mammograms

\$5 MILLION+

Paid in City, County and State Taxes

IMPLEMENTED A NEW ELECTRONIC HEALTH RECORD SYSTEM



INVESTED OVER **\$5 MILLION** TO UPGRADE OUR PLATFORM



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CanyonVistaMedicalCenter.com

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